

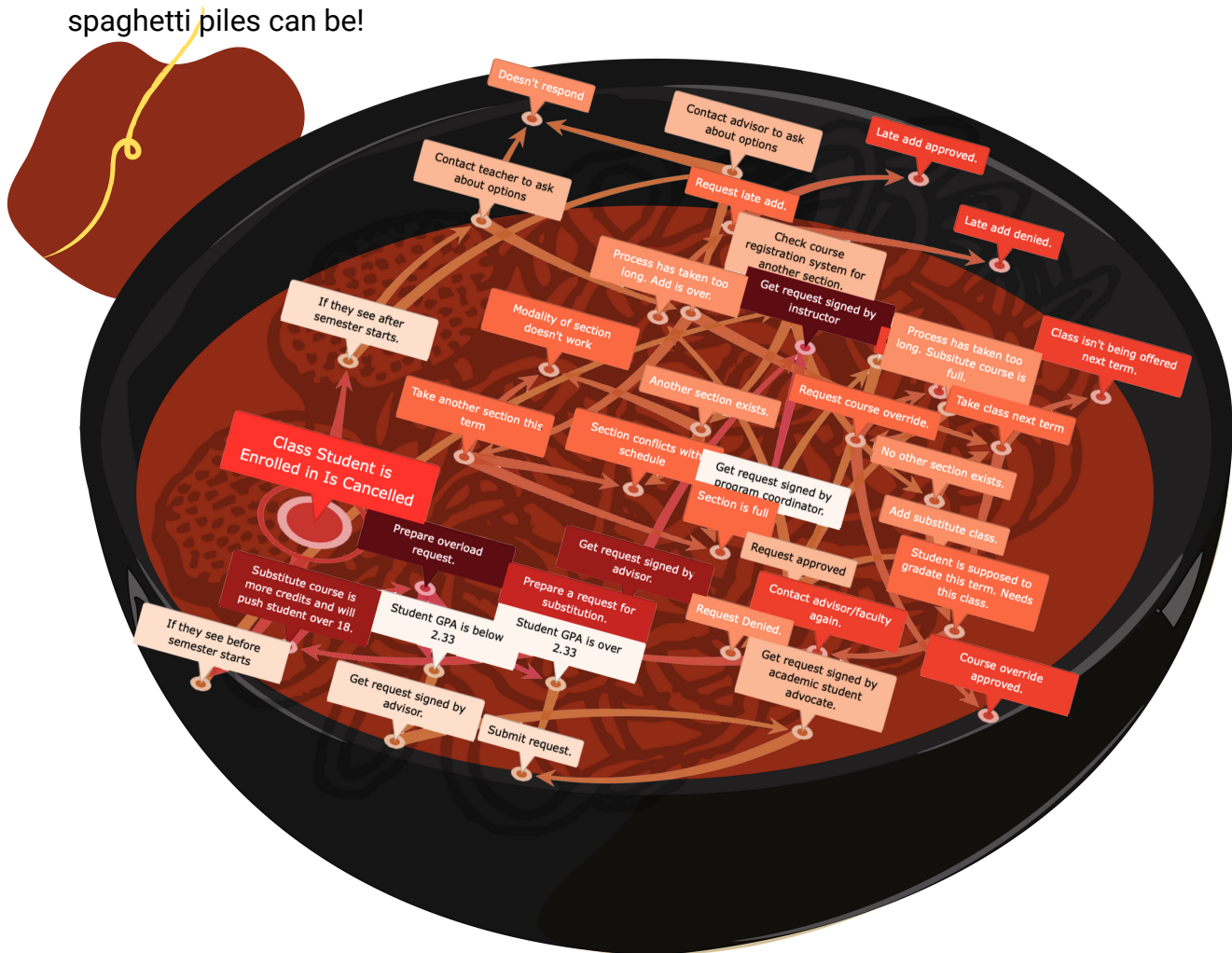
# spaghetti piles

## What is a spaghetti pile?

Think of a spaghetti pile as a challenge we face at PSU that is very complex and intertwined. Today, we want to identify some of the spaghetti piles we deal with that impact our students. We're looking for examples that cut across multiple offices and functionalities and that leave us feeling frustrated and may even feel unsolvable.

## An Example

We have diagrammed an example we often see students struggle with: what to do when a class they're enrolled in is cancelled. This situation often leads to confusion and chasing down multiple people/offices to find a solution. You don't need to make sense of the mess that we've diagrammed below; we just want you to observe how complicated these spaghetti piles can be!



## Instructions: Step One

At your table, you have one large piece of paper to work with. As a group, you should identify one spaghetti pile that you've observed at PSU. Write your example up on your paper, using this template:



Add as many arrows/spokes as you like, identifying some of the complex challenges of your pile.

## Instructions: Step Two

After everyone has posted their big sheets, go around the room and add large sticky notes (as many as you like!) to any piles you would like to comment on. Use these prompts:

### Your Name:

1. How does your job intersect with this pile? **OR**
2. How have you seen students impacted by this pile? **OR**
3. What's one thing we could do to untangle this pile? **OR**
4. Who is one person on campus who could help untangle this pile?